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CONFIRMATION NO. 3473

SERIAL NUMBER 10/815,534	FILING or 371(c) DATE 03/31/2004 RULE	CLASS 379	GROUP ART UNIT 2614	ATTORNEY DOCKET NO. 4366-140		
APPLICANTS Sarah H. Kiefhaber, Boulder, CO; Joylee E. Kohler, Northglenn, CO; Henry R. Paddock, Boulder, CO; Katherine A. Sobus, Wilmington, DE; Rodney A. Thomson, Westminster, CO; ** CONTINUING DATA ***** ** FOREIGN APPLICATIONS ***** ** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 06/19/2004						
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and /KHAI N NGUYEN/ Acknowledged Examiner's Signature		<input checked="" type="checkbox"/> Met after Allowance KNN Initials	STATE OR COUNTRY CO	SHEETS DRAWINGS 4	TOTAL CLAIMS 38	INDEPENDENT CLAIMS 3
ADDRESS SHERIDAN ROSS P.C. 1560 BROADWAY, SUITE 1200 DENVER, CO 80202 UNITED STATES						
TITLE CONTACT CENTER AND METHOD FOR TRACKING AND ACTING ON ONE AND DONE CUSTOMER CONTACTS						
FILING FEE RECEIVED 1094	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees			
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